

Lancashire County Council

Corporate Complaints Committee

Minutes of the Meeting held on Monday, 16 March, 2015 at 10.00 am in Cabinet Room 'D' - County Hall, Preston

Present:

County Councillor Mohammed Iqbal (Chair)

County Councillors

M Barron
D Clifford
A Jones

D T Smith
G Wilkins

1. Apologies

Apologies for absence were presented on behalf of CC Munsif Dad.

2. Disclosure of Pecuniary and Non-Pecuniary Interests

None

3. Minutes of the Meeting held on 9th February 2015

Resolved: That the Minutes of the meeting held on 9 February 2015 be confirmed and signed by the Chairman.

4. Procedure of Hearing

Resolved: That the procedure for the conduct of the hearing be noted.

5. Urgent Business

None

6. Date of Next Meeting

Resolved: It was noted that the next meeting would be held on Monday 13 April 2015 at 10.00 am at County Hall, Preston.

7. Exclusion of Press and Public

Resolved: That the press and members of the public be excluded from the meeting during consideration of the following item of business on the grounds that there would be a likely disclosure of exempt information as defined in the appropriate paragraph of Part 1 of schedule 12A to the Local Government Act, 1972, indicated against the heading to the item. It was considered that in all the circumstances the public interest in maintaining the exemption outweighed the public interest in disclosing the information.

8. Complaint by Mr B of Manchester

(Exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Local Government Act 1972. It was considered that in all the circumstances of the case the public interest in maintaining the exemption outweighed the public interest in disclosing the information).

The meeting had been convened to consider a complaint about a matter relating to the introduction of a disabled parking bay.

The complainant was unable to attend the meeting but said that it could go ahead in his absence. The Committee considered very carefully the points raised by the complainant in the correspondence submitted by him together with other documentation provided to it, which had also been copied to the complainant. The Committee also considered responses from a Principal Officer, Lancashire Highways Services, who attended the meeting.

Resolved:

- (i) That the complaint be not upheld.
- (ii) That the reasons for this decision, as discussed and agreed at the meeting, be conveyed to the complainant in writing.
- (iii) That, in light of the sad death of the original applicant for the disabled parking bay in question, highways officers be asked to undertake a review to establish whether there is a continued need for the disabled parking bay, and if so, whether its current location is appropriate. Officers to be asked to inform the complainant of the outcome of that review within two months.

I Young
County Secretary and Solicitor

County Hall
Preston